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Attorney Docket No. 24200-002CON  
Lorman  
4-1303

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: James D. Schlick et al.  
Serial No. 09/493,783  
Filed: January 28, 2000  
For: METHOD AND APPARATUS FOR PROBLEM SOLVING, DECISION MAKE  
AND STORING, ANALYZING AND RETRIEVING ENTERPRISEWIDE  
KNOWLEDGE AND CONCLUSIVE DATA  
Examiner: Robertson, David  
Art Unit: 3623

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Commissioner for Patents  
Washington, DC 20231

REVOCATION BY ASSIGNEE AND NEW POWER OF ATTORNEY

Sir:

The undersigned, KEPNER-TREGOE, INC., a New Jersey corporation, assignee of the above-identified serial no. 09/493,783, for which the application was filed with the U.S. Patent and Trademark Office on January 28, 2000, assignment recorded on November 14, 2000 (Reel/Frame: 011297/0351), hereby revokes any and all former powers of attorney and appoints:

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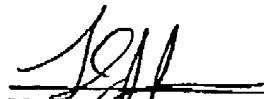
of Mintz, Levin, Cohn, Ferris, Glovsky and Popeo, P.C., One Financial Center, Boston, Massachusetts 02111, as Applicant's attorneys with full power of substitution and revocation to take any and all action necessary with regard to the above-identified patent.

Please address all telephone calls to: C. Eric Schulman, at telephone no.: 617/348-3005. Please forward all correspondence to:

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Respectfully submitted,

KEPNER-TREGOE, INC.



Name: Thomas J. Irwin  
Title: Secretary

Date: Apr 4, 2003

04/03/2003 14:12 FAX 617 542 2241

MINTZ LEVIN

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Applicant(s): Schlick et al.  
U.S.S.N.: 09/493,783

Certification Under 37 C.F.R. §3.73(b)

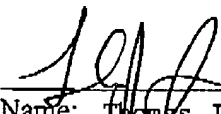
KEPNER-TREGOE, INC., a New Jersey corporation, certifies that it is the assignee of the entire right, title and interest in the patent identified above by virtue of assignment of the patent identified above, a copy of which is attached.

The undersigned has reviewed all the documents in the chain of title of the patent identified above and, to the best of the undersigned's knowledge and belief, title is in the assignee identified above.

I hereby declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under Section 1001 of Title 18 of the United States Code, and that such willful false statements may jeopardize the validity of this patent.

Respectfully submitted,

KEPNER-TREGOE, INC.

  
Name: Thomas J. Irwin  
Title: Secretary

Date: Apr 4, 2003

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